



Capital Area United Way

2009 Referral Guide

For Basic Services In The Tri-County Communities

GIVE. ADVOCATE. VOLUNTEER.
LIVE UNITED 

WELCOME

Capital Area United Way (CAUW) supports agencies and communities in Ingham, Northeast Eaton and Clinton counties. CAUW is a locally based nonprofit organization serving the needs of residents in the Tri-County area. Our mission is to unite people and resources to prevent and solve defined problems and to improve the quality of life for people in need.

This directory is not meant to be a comprehensive listing of services that exist in the community. **If you don't find what you are looking for in the guide or would like more information, dial 2-1-1. If you have trouble reaching the service dial toll-free (866) 561-2500.** A trained Information and Referral Specialist will assist you in finding resources in the community. You can also call if you are interested in volunteering or would like to donate goods or services. This free service is available 24/7, 365 days a year. You can also do an online search of resources yourself at www.centralmichigan211.org by clicking on the "Get help. Give Help" link on the left hand side of the page.

If you have any questions, concerns, or comments about the resources found in this guide or would like more information about 2-1-1, please contact our office at (517) 203-5033. In addition, feel free to copy any part of, or the entire guide, for yourself or others.

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CLOTHING

Call the organizations listed below to verify their distribution hours. Items available often depend on what is donated at the time. Clothing is available to all.

AGENCY	TELEPHONE & Location	TYPE OF CLOTHING
Capital Area Michigan Works!	517-492-5500 2110 S. Cedar, Lansing	Work appropriate clothing for women. Must come with a service provider to access closet.
Christian Services	517-394-5411 1101 E. Cavanaugh, Lansing	General, school and baby clothing, large size women and work clothing
City Rescue Mission of Lansing—Mission Free Store South	517-485-0040 1515 S. Cedar, Lansing	General
Cristo Rey Community Center	517-372-4700 1717 N. High St., Lansing	General
Eaton Clothing and Furniture Center	517-543-4334 116 E. Lovett, Charlotte	General
First United Methodist Church	517-676-9449 201 E. Ash, Mason	General
Mt. Hope Church in the City	517-371-4838 319 W. Genesee, Lansing	General
Old Newsboys Association	Speak to your child's school counselor or call: 517-485-9107.	Shoes, snow boots and socks to low- income school age children
Pregnancy Services of Greater Lansing	517-332-0633 1045 E. Grand River, E. Lansing	Maternity and baby clothing
St. John's Baby Pantry	989-224-2636 100 Maple, St. Johns	Baby clothing
Volunteers of America	517-484-4414 Ext. 102 430 N. Larch, Lansing	General. Primarily services the homeless.
Women's Center of Greater Lansing	517-372-9163 1710-1712 E. Michigan Avenue, Lansing	Maintains a free clothing closet with work appropriate attire for women.

CHILD ABUSE

If you are aware of an abusive situation or one that could escalate into violence, in progress, we encourage you to call 911 immediately. Contact any of the agencies below to report potential and current child abuse. Your report is kept confidential, in that the abusive adult is not made aware of who reported the information. These agencies will also be able to refer you to emergency day care centers.

*Edward Photo Studio Inc., of Lansing, will provide FREE and CONFIDENTIAL documentation of abuse (photos). Call them at 393-4170.

<u>AGENCY</u>	<u>TELEPHONE</u>	<u>TYPE OF SERVICE</u>
Child Abuse Prevention Services	484-8444	<ul style="list-style-type: none"> • Respite child care • Parenting support
Eaton County Child Abuse and Neglect Prevention Council	543-4344	<ul style="list-style-type: none"> • Parent education • Life skills training • Public information and education
<p><u>Protective Services:</u></p> <p>Ingham County –</p> <p>Eaton County –</p> <p>Clinton County –</p>	<ul style="list-style-type: none"> • 887-9450 • 517-543-0860 • 517-543-0863 (after hours) • 989-224-6751 	<ul style="list-style-type: none"> • Prevention counseling • Protection services • Foster care

DENTISTS ACCEPTING MEDICAID

Dental Office	Telephone and location
Bachtrac Tu, DDS St. Johns	100 S. Scott Rd., St. Johns 989-227-1858 *Accepts Children with Healthy Kids
Henry Burkhardt, DDS St. Johns	802 State, St. Johns 989-224-7559 * Accepts Children with Healthy Kids
Sherman Allen DDS	2002 E. Saginaw Lansing 517-482-0885
Ryan Breasbois DDS, David Flint DDS	806 N. Washington Lansing 517-485-4713
David Flint, DDS	806 N. Washington Lansing 517-485-4713
Kevin Grimm, DDS	6250 S. Cedar, Ste. 5, Lansing 517-394-2226 * Children aged 20 and younger
Ingham Healthy Smiles Dental Center	2815 S. Pennsylvania, Ste. 203 Lansing 517-272-4150 * Medicaid patients, aged 18 and younger
Hina Shah, DDS	3955 Okemos, Ste. B3 Okemos 517-381-9941 * Children, aged 18 and younger
Charlotte Family Dentistry Patrick Gadola, DDS	317 S. Cochran Ave. Charlotte 517-543-2820
John D. Curtis, DDS	229 Cochran Ave. Charlotte 517-543-3810 *Accepts Children with Healthy Kids

OTHER DENTAL RESOURCES

- Care Free Medical and Dental

Care Free ensures access to affordable, primary health and dental care for those without health insurance in our community. They deliver comprehensive, preventive medicine and dentistry and promote healthy lifestyles with support from volunteer health care professionals and committed members of our community. Mason Office 790 E. Columbia Street Mason, MI 48854 517-244-0120
Lansing Office 5135 S. Pennsylvania Lansing, MI 48911 517-887-5922

- Lansing Community College Dental Clinic

Offers preventive dental hygiene services to the public. Student dental hygienists perform all dental care. Services are offered during the school year only. To request an appointment, call 517-483-1458.

- The Ingham County Health Department Dental Clinic

Provides routine care such as cleanings, fillings, and extractions for low-income Ingham County residents. The clinic also provides denture and partials to patients meeting clinic criteria. Accepts Medicaid. Call 517-887-4423 for more information.

- Ingham Healthy Smiles Dental Center

Provides general dentistry services such as cleanings and fillings to Medicaid patient's age 21 and younger. Call 517-272-4150 to schedule an appointment.

- Donated Dental Services of Michigan

Statewide program that provides free comprehensive dental care for persons who are low income and who are developmentally disabled, physically handicapped, chronically ill (this includes diagnosed mental illness), or elderly. Does not handle dental emergencies. There is a waiting list in most areas for this service. For an application form, contact 1-866-263-4067

- Olin Health Center Dental Clinic

For Michigan State University students and spouses (no children). Provides exams, x-rays, fillings, crowns and bridge work. Call 353-9232 for an appointment.

- The University of Michigan Dental School

Sees patient's weekdays at their Ann Arbor location. Because patients are participating in an educational program, the fee schedule has been adjusted downward. Call 734-763-6933 for appointment information. Accepts Medicaid.

DOMESTIC VIOLENCE VICTIM SUPPORT

If you are a victim of an abusive relationship, or aware of a violent situation, please contact any of the agencies listed below. The State of Michigan licenses these agencies to ensure confidentiality for both the victim and/or reporter of the violence.

<u>AGENCY</u>	<u>TELEPHONE</u>	<u>TYPE OF SERVICE</u>
Domestic Violence Shelters: Ingham County - Eve's House (Formerly Council Against Domestic Assault) Clinton County - RAVE Eaton County - SIREN MSU community - MSU Safe Place	517-372-5572 989-224-4662 (administrative) 877-952-7283 (24 hr crisis line) 517-543-4915 517-372-5572	<ul style="list-style-type: none"> • Counseling • Support groups • Shelter for women with/without children • Advocacy services
Personal Protection Order Office	517-483-6545	Free assistance in obtaining a Personal Protection Order
Prosecutors Office: Ingham County – Eaton County – Clinton County –	517-483-6108 517-543-4801 989-224-5260	If you have questions about court procedures or if you are being threatened to drop charges.
Crime Victim Services Commission	517-373-7373	Offers financial assistance for victims with personal injury, work loss and funeral benefits.

*Edward Photo Studio Inc., of Lansing, will provide FREE and CONFIDENTIAL documentation of abuse (photos). You may reach them at 393-4170.

FINANCIAL ASSISTANCE

All individuals requesting financial assistance, i.e. rent and utility etc., must initially apply with the Department of Human Services (DHS), formerly the Family Independence Agency.

The DHS will provide full, partial or no assistance. In all cases, you will be given a letter documenting and explaining their decision. Should the DHS not provide full financial help, you must present their decision letter to other agencies to receive additional assistance.

Contact the DHS office in the county in which you reside. Refer to the table below to ensure you have contacted the correct DHS office and have the proper information required.

COUNTY	TELEPHONE	YOU MUST SHOW
Ingham	517-887-9400	<ul style="list-style-type: none">▪ Pictured ID▪ Social security card▪ Proof of income
Eaton	517-543-0860	
Clinton	989-224-5500	

TYPES OF SERVICES OFFERED:

- Case management
- Cash assistance
- Utility bill assistance
- State Medical Plan
- Food assistance
- Disability assistance
- Child care
- Transportation
- Rent assistance
- Medicaid

FOOD BANKS

It is not a requirement to register with the Department of Human Services (formerly FIA) to receive food assistance. If you do not already receive food stamps, however, it may be a good idea to ask DHS if you qualify.

Many local agencies work in conjunction with their city/county food bank to provide food to residents. The amount of food given is usually enough to last a week.

- Required documents: You must show pictured ID or social security card to receive food.
- Frequency: Assistance is normally allowed once every 30 days from the date of your last visit. Check with provider on the number of times you can access food assistance.

FOOD BANK	TELEPHONE
Ingham County Food Bank (Clearinghouse that covers the City of Lansing, East Lansing, Haslett and Okemos)	517-887-4357
Bellevue Good Samaritans	269-763-9497
Eaton Rapids	517-663-7104
First Presbyterian Church of Diamondale	517-646-6183
Grand Ledge	517-627-4348
Holt/Mason Communities	517-694-9307
Leslie	517-589-5814
Olivet Good Neighbors	269-749-2631
Potterville United Methodist Church	517-645-7701
Stockbridge	517-851-7275
Sunfield United Methodist Church	517-566-8448
Vermontville United Methodist Church	517-726-0526
Webberville Food Bank	517-521-3984
Williamston Food Bank	517-655-1922

<u>Food Banks Continued</u>	<u>Telephone</u>
Capital Area Community Services/ Eaton County Service Center	517-543-5465
Helping Hands Love (Charlotte)	517-543-8737
Charlotte Assembly of God	517-543-0649
St. Mary's of Charlotte	517-543-4319
Capital Area Community Services/ Clinton County Service Center	989-224-6702
Mt. Hope St. John's Family Church	989-227-5366
Beacon of Hope Family Care Center	866-604-6447

SOUP KITCHENS

In addition to the number of food banks and pantries that supply groceries, our community also has numerous soup kitchens. Soup kitchens are agencies, organizations and churches that will supply hot meals for those in need. Contact or visit agencies below to obtain their meal schedules. All of these soup kitchens are in the Lansing area.

Agency	Address	Telephone
<u>Advent House Ministries</u>	743 Martin Luther King	517-485-4722
Central United Methodist Church	215 N. Capitol Ave.	517-485-9477
Christ Lutheran Church	122 S. Pennsylvania Ave.	517-482-2252
City Rescue Mission of Lansing	613 East Michigan Ave.	517-485-0145
Galilee Baptist Church	2511 Reo Road	517-887-0770
Mt. Hope Church in the City	319 W. Genesee	517-371-4838
Salvation Army	525 N. Pennsylvania	517-484-4424
Volunteers of America	430 N. Larch St.	517-484-4414 x3

HOSPITALS

These hospitals are all located in the Tri-County area. *Dial 9-1-1 for Emergencies*

NAME & LOCATION	TELEPHONE
St. Johns Clinton Memorial Hospital 805 S. Oakland	517-224-6881
Eaton Rapids Eaton Rapids Community Hospital 1500 S. Main	517-663-2671
Charlotte Hayes Green-Beach Hospital 321 E. Harris	517-543-1050
Lansing Ingham Regional Medical Center 401 W. Greenlawn	517-975-6000
(Pennsylvania Campus) 2727 S. Pennsylvania	517-975-6000
Lansing Sparrow Hospital 1215 E. Michigan	517-364-1000
(St. Lawrence Campus) 1210 W. Saginaw	517-372-3610
Owosso Memorial Health Care Center 826 W. King St.	989-723-5211

Medical Equipment Loan Closets

- | | |
|---|--------------|
| ▪ Capital Area Center for Independent Living: | 517-241-0393 |
| ▪ Cristo Rey Community Center: | 517-372-4700 |
| ▪ Easter Seals of Michigan: | 616-942-2081 |
| ▪ Bath Charter Township Senior Center | 517-641-6619 |
| ▪ St. Vincent DePaul | 517-484-4228 |
| ▪ Tri-County Office on Aging | 517-887-1440 |

HEALTH PROGRAMS FOR THE UNINSURED

INGHAM COUNTY

INGHAM HEALTH PLAN (IHP)

The Ingham Health Plan is for uninsured adults (and some children) in Ingham County with low income. Under the health plan, an office visit to a primary care physician requires a \$10 co-pay and a visit to a specialist is \$15, prescription co-pays are \$5 to \$10, x-rays \$5/procedure, and lab work is free. Professional fees are covered for outpatient hospital procedures. Hospital care is provided by area hospitals as part of their charity care obligation. Call 517-887-4465 to enroll. To be eligible for the IHP, the follow criteria must be meet: *Reside in Ingham County *Have an income under 250% of the Federal poverty rate *Be ineligible for Medicaid, Medicare, or MIChild and have no employer-sponsored coverage.

EATON/BARRY COUNTIES

BARRY-EATON HEALTH PLAN/B-E Healthy Program

A health coverage program for residents without health insurance. Enrolled members have access to primary care at the Barry-Eaton Health Connections clinic, a service of the Barry-Eaton Health Department. The primary goal of the clinic is to make basic preventative and primary care available to those without health insurance. A team of nurse practitioners, a medical assistant, a supervising physician, and administrative support staff provide the health services. The clinic is available for scheduled appointments two and a half days a week. Patients will be responsible for \$10 co-pay per office visit and \$5-\$10 co-pay for prescription medication. Call 800-553-2565 for more information or to enroll. To be eligible for the B-E Healthy Program, the following criteria must be meet: *Must be a resident of Barry or Eaton county *Meet certain income requirements *Have no health care coverage; and *Be an adult between the ages of 19-64 (children and seniors would most likely qualify for Medicaid or Medicare coverage and would be referred to the appropriate program).

CLINTON COUNTY

MID-MICHIGAN HEALTH PLAN

The Mid-Michigan Health Plan provides health care benefits for the uninsured in Clinton, Gratiot or Montcalm Counties. The plan covers medically necessary health care services including, doctor visits, health checkups, prescriptions and certain outpatient hospital services. To enroll call 989-227-3118. To be eligible for the Mid-Michigan Health Plan, the following criteria must be meet: *Must be a resident of Clinton, Gratiot or Montcalm Counties *Must not be eligible for Medicaid, Medicare, HealthKids, MIChild or any other public or private insurance. *Household income cannot exceed 150% of poverty.

HOUSING AND RENT ASSISTANCE

To receive rental assistance you must register with the Department of Human Services (Formerly FIA) prior to seeking additional agency assistance. The DHS will give you a letter that details their decision. If the DHS does not offer full assistance, you must present their letter, along with additional information, to the agency you are working with for help.

Each agency has specific required information that they will require you to obtain prior to seeking their help. These agencies will not offer their assistance until you have the required information. Refer to the table below to ensure you have the proper documents for each agency.

NAME	TELEPHONE	TYPE OF HELP	YOU MUST SHOW
<p><u>Department of Human Services (DHS)</u></p> <p>* <u>Must apply here first</u></p>	<ul style="list-style-type: none"> • Ingham County 887-9400 • Eaton County 543-0860 • Clinton County (989) 224-5500 	<p>Rent/foreclosure assistance</p> <p>First month's rent/deposit if homeless</p>	<ul style="list-style-type: none"> • Copy of court Summons or Judgment. • Pictured ID • Social security number(s) • Proof of income • Proof of cash assets
<p>Capital Area Community Services</p>	<ul style="list-style-type: none"> • Ingham County 393-7077 • Eaton County 543-5465 • Clinton County (989) 224-6702 • Rural Ingham 676-1081 	<p>Rent/foreclosure assistance in Ingham, Eaton, Clinton Counties</p>	<ul style="list-style-type: none"> • DHS decision letter • Court summons to appear or court decision notice • Eviction notice • Proof of income • Photo I.D • If homeless, a verification letter from a shelter • Income verification

<u>Housing Services for Eaton County</u>	541-1180	Rent/foreclosure assistance in Eaton counties	<ul style="list-style-type: none"> ● DHS decision letter ● Pictured ID ● Current household bills ● Verification of income
<u>Salvation Army</u>	484-4424 Only takes rent/mortgage appointments on Wednesday's starting at 8:30 a.m.	Rent/foreclosure assistance in Ingham, Eaton, and Clinton counties	<ul style="list-style-type: none"> ● DHS decision letter ● Pictured ID ● Social security card ● Monthly check stub ● Monthly household expense proof ● If homeless, verification letter from a shelter
<u>St. Vincent DePaul</u>	<ul style="list-style-type: none"> ● Ingham/Eaton 484-4228 ● Clinton (989) 224-8994 	Rent/foreclosure assistance in Ingham, Eaton and Clinton counties.	<ul style="list-style-type: none"> ● DHS decision letter ● Pictured ID ● Social Security card ● Proof of income

HELP FOR FORECLOSURE IN THE GREATER LANSING AREA

The key to avoiding a foreclosure is to contact your lender as soon as possible. Many times they will work with you to try and avoid a foreclosure. Contact the numbers below for assistance.

Agency	Telephone
Central Michigan 211	2-1-1 or toll-free 866-561-2500
Save the Dream (State of Michigan)	866-946-7432
Center for Financial Health	517-319-1309
Franklin Street Community Housing	517-482-8708
ACORN	517-485-2627
Homeownership Preservation Foundation	1-888-995-4673

MORE HOUSING OPTIONS

The following agencies also offer reasonably priced rental units to low-income individuals and families and/or maintain housing lists and programs.

AGENCY	ELIGIBILITY	APPLICATION
<u>Franklin Street Community Housing Corporation</u> 1232 Turner St. Lansing	Low to moderate income individuals and families	517-482-8708
<u>Greater Lansing Housing Corporation</u> 1017 W. Lapeer St. Lansing	Must meet income requirements. Must show good credit, criminal and civil records and past rental history.	Call 517-372-5980 or walk in for an application.
<u>Michigan State Housing Development Authority</u>	All programs offered have requirements. Call for more information. Maintains Section 8 program.	517-373-8370
<u>Housing Services for Eaton County</u>	Anyone who desires to reside in Eaton County is eligible to receive weekly listings of available rental units in the Eaton County area.	517-541-1180
<u>Lansing Housing Commission</u>	Must be income qualified and show criminal and civil records and past rental history.	517-487-6550

EMERGENCY HOME REPAIR

The following agencies may help if you are in need of emergency home repair.

AGENCY	PROVIDES HELP WITH	ELIGIBILITY
City of Lansing Planning and Development Office 483-4040	Repairing a home or replacing items such as a furnace in case of emergency.	Must own and occupy a single family home located in the City of Lansing. Must meet income guidelines.
<u>Cristo Rey Community Center</u> 372-4700	Minor home repairs, construction of wheelchair ramps, lawn care and yard cleanup.	Must be a senior citizen, low-income family or person with a disability.
<u>Capital Area Community Services</u> 393-7077	Replacement or repair of furnaces and water heaters when funds are available. Also provides weatherization.	Applicants must meet income guidelines. Both homeowners and renters may qualify.

MENTAL HEALTH SERVICES

The following are agencies that provide short- and long-term crisis intervention and counseling services. Although there are many additional providers of counseling, this list is mainly compiled of those that offer free services or charge a very low, minimal fee.

NAME	PHONE	TYPE OF SERVICE	INSURANCES ACCEPTED/FEEES
St. Vincent Catholic Charities	517-323-4734	Individual, child, family, couples and group counseling	Most major insurances are accepted. If not insured, fees will be based on income.
Child and Family Services	<ul style="list-style-type: none"> • Ingham 517-882-4000 • Clinton 989-224-1173 	Child, foster, adoptive, family and marriage counseling	Most major insurances are accepted; if not insured, fees will be based on income. *Does not accept Medicaid.
Community Mental Health Ingham, Eaton and Clinton Counseling Centers	517-346-8318 Or 800-372-8460	Treats chronic mentally ill patients.	Low income residents of Ingham, Eaton and Clinton Counties
Cristo Rey Community Center	517-372-4700	Individual, family and spousal abuse counseling. Focuses on Hispanic community	Accepts Wellness-managed care patients, Medicaid. If not insured, fees will be based on income.
Ele's Place	517-482-1315	Grief counseling for children and teens	No charge, call for appt.
Gateway Community Services	517-351-4000	General counseling for youth ages 10-17 & their families	No charge for service, call for an appointment.
Listening Ear	517-337-1717	24-hour walk-in and telephone crisis intervention, sexual assault counseling	No charge for service, call for an appointment.
Michigan State University Child and Family Clinic	517-432-2272	Individual, couples and family counseling	Cost per session: 8 am – 4 pm: \$30 4-9 pm: \$35 Fees can be reduced further in case of need.
Michigan State University Psychological Clinic	517-355-9564	Parent, youth, family, spousal abuse, anger management and premarital counseling	Does not accept insurance Fees are based on a sliding scale and range from \$10-\$50. Fees can be reduced lower with director's approval.

Important Contacts:

Cancer Patients, Medical Expense Assistance

Mission of Hope Cancer Fund:

517-782-4643

Children's car seats, Organizations that Give/Loan

Barry/Eaton District Health Dept:

517-543-2430

Christian Services

517-394-5411

Capital Area Safe Kids Coalition (through Sparrow):

517-364-2616

Lansing Area Safety Council:

517-394-4614

Pregnancy Services of Greater Lansing:

517-332-0633

Safe Kids of Clinton County

989-227-3341

Credit Counseling/Money Management

Greenpath Debt Solutions: 517-321-5836

Christian Services (IMAGE program): 517-394-5411

Black Child and Family Institute: 517-487-3775

Cultural Assistance Programs

- Refugee Services: 517-484-1010
- Refugee Development Center/Christ Lutheran Church: 517-482-2252
- Cristo Rey (Hispanic): 517-372-4700
- Hmong American Community: 517-484-5281

Employment Assistance

Michigan Works!

- Ingham County: 517-492-5500
- Eaton County: 517-543-5278
- Clinton County: 989-224-2000

Cristo Rey: 517-372-4700

Ex-Offender Assistance

New Way In: 517-484-8473

Eaglevision: 517-492-5591

Immaculate Heart of Mary/New Life Program: 517-393-3030

NorthWest Initiative/AARO Program: 517-999-2894

Eyeglasses, Hearing Aids (Help Obtaining)

Lions of Michigan: 517-887-6640

Other Important Contacts: cont.

Furniture, Free/Used for Low Income Families

- Christian Services: 517-394-5411
- St. Vincent DePaul: 517-484-4228
- Eaton Clothing & Furniture Center: 517-543-4334

Holiday Assistance, Low-income Families

- **Thanksgiving**
Christian Services: 517-394-5411
Lansing City Rescue Mission: 517-485-0145
- **Christmas**
Lansing City Rescue Mission: 517-485-0145
Salvation Army: 517-484-4424
Volunteers of America: 517-484-4414

Household Items/Bedding/Dishes, Low-income Families

Christian Services: 517-394-5411
St. Vincent DePaul:
517-484-4228 (Ingham County)
989-224-5500 (Clinton County)

Landlord Tenant Assistance

- Housing Services of Eaton County: 517-541-1180
- Michigan State University Law School
Landlord/Tenant Clinic: 517-336-8088
- Legal Services of South Central MI: 517-394-3121

Personal Need Items (call for availability)

Christian Services: 517-394-5411
Lansing City Rescue Mission: 517-485-0145
Salvation Army: 517-484-4424

Youth Mentoring Programs

Big Brothers/Big Sisters
▪ Ingham County/Clinton Counties: 517-372-0160

NOTES

GIVE. ADVOCATE. VOLUNTEER.
LIVE UNITED

